

# **Rutland County Council**

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# Leicester, Leicestershire and Rutland Joint Health Scrutiny Committee: Report to Council

Outside Body	Leicester, Leicestershire, and Rutland Joint Health Scrutiny Committee
Date(s) of Meeting(s)	18 September 2023

### Issues to be highlighted to Council

#### 1. UHL Hospital Reconfiguration (6th February 2023 meeting)

It was acknowledged that the seven community hospitals were not fully utilized and UHL were exploring how to increase their usage. These, and other community beds, are critical to achieving the assumed operational efficiency of the new acute care provision. Two points:

- the importance of these to our more rural areas
- that any reconfiguration of services results in an improved level of service (no repeat of the Ashby closure, where promised new services were not delivered for c. 6yrs from closure)

#### 2. Dentistry (6th February 2023 meeting)

It is recognized, by the integrated Care Board (ICB), that people are currently unable to register as an NHS dental patient. Notwithstanding the national contractual context, they will develop a plan, during 2023/24, to address access to local NHS dental services.

#### 3. ICB – LLR Joint Forward Plan 2023 to 2028 (18th September 2023 meeting)

Confirmed that a more detailed plan will be completed by end October for presentation to the November ICB board meeting.

Cross-border issues are being addressed, in particular transferability of patient info. This includes meetings with Peterborough. Accepted that this work requires to be highlighted.

#### 4. Access to Primary Care Plan

 Community Pharmacy expansion – confirmed that the digital development that supports this will be communicated in "blocks" to ensure that those less

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technology familiar are not disadvantaged and alternatives means of access are available.

- Performance Improvement (e.g., booking of appointments) noted that Patient experience questionnaires are linked to funding releases for practices.
- Surgeries, together with their PPG's, will manage the communication roll out.

- 5. CAMHS waiting list recognized as considerable with an increase of >125% in past 3 yrs. Scrutiny to revisit improvement plan in Jan'24

Crises Cafes – coverage across the region is not consistent.

Noted that the "Joy" app developed by the Rutland Access Group (it campaigns for improved access to both the environment and services throughout Rutland), is being rolled out across the rest of the region to assist with the cost-of-living crises.

## 6. Ambulance Response Times

- Noted that close to 35minutes for LLR for year to date, but Rutland is above the average and this is being investigated.
- Target of 30min for 23/24 and 18min for 24/25.